



Westerner Park is Western Canada's Event Centre...Your Home for Celebration! We provide premier facilities and service for agriculture and trade, sports and entertainment, conferences and meetings. We are community and team focused and continually growing.

The Arena Operator I is a key member of the Westerner Park Event Delivery Team. Under the direction of the Event Delivery Manager, the Arena Operator I is responsible for the general maintenance of the ENMAX Centrium on a day to day basis and is responsible for client's show service requirements to ensure a successful event.

## ESSENTIAL DUTIES AND RESPONSIBILITIES

The Arena Operator I is responsible for:

- Ensure the client and guest experience are upheld to the highest standard
- Accountable for ensuring that all set-ups in the Centrum meet client and operation specifications
- Deliver prompt and efficient resolution and recovery of client and/or guest inquiries to improve overall their experience and satisfaction
- General caretaking and daily cleaning duties required; maintaining the facilities to a high standard of cleanliness including dressing rooms, lower level, players, and penalty boxes
- Perform minor building repairs and maintenance
- Paint green doors and frames, stairs to upper deck, all green rails, players boxes, yellow lines on all steps, and the plywood floor on row 1
- Install and maintain arena ice – two hours of ice maintenance daily; operate the Zamboni (training is provided), resurface the ice, keep records regarding ice thickness, repair hockey boards, replace glass
- Maintain ice plant daily
- Make new ice for hockey as per Western Hockey League (WHL) rules from start to finish
- Provide appropriate ice for special events such as figure skating
- Lead role in set up of concerts including stage set up, chairs, drapes, and operate a forklift (before and after set up)
- Removal of rink glass with high attention to safety
- During off-season, involved in maintenance of all Westerner Park facilities
- Update signs, and other duties as needed
- Weekend and shift work is required

## QUALIFICATION REQUIREMENTS

The Arena Operator I will have:

- Excellent customer service focus to deliver on guest and client experience
- Teamwork approach
- Class 5 drivers license
- Arena Operators Certificate Level II
- Knowledge of ice maintenance & janitorial work is an asset

**AFFILIATIONS** Member of Westerner Employee Association

**RATE** \$22.96 — \$26.02

**TO APPLY** Please email your Cover Letter and Resume, to Human Resources with your name and the name of the position you are applying for in the subject line to [HR@westernerpark.ca](mailto:HR@westernerpark.ca).

**This job description is not intended to be all inclusive and Personnel may perform other related duties as requested to meet the ongoing needs of the organization.**

**Thank you for your interest with Westerner Park. We look forward to reviewing your application**

**Important Message:** We thank all those who apply. Only those selected for further consideration will be contacted. This position will remain posted until successful applicants are found.