



Westerner Park is Western Canada's Event Centre... Your Home for Celebration! We provide premier facilities and service for agriculture and trade, sports and entertainment, conferences and meetings. We are community and team focused and continually growing.

The Beverage Services Team Member role is a key member of the Beverage Services Team. This role requires excellent communication skills, strong attention to detail, and the ability to support the Beverage Services Team in providing exceptional guest experiences.

ESSENTIAL DUTIES AND RESPONSIBILITIES

Under the direction of the Beverage Services Manager, the Beverage Services Team Member will be responsible for the following duties during various Westerner Park produced and non-produced events:

- Ensure excellent customer service is provided by consistently operating with a friendly, positive attitude, and a professional demeanor at all times
- Ensure all equipment and counters are washed and sanitized prior to use, clean and set up service area, including preparation work, filling fridges with product, and other preparations as required
- Serve customers by ringing in and fulfilling orders, receiving payment and producing the proper change consistently when on till
- Perform job-specific duties, as assigned by the bar supervisor, for that shift and/or location to ensure efficient and effective operation
- Monitor and restock products within the bar inclusive of, but not limited to, alcoholic beverages and liquor, supplemental items, paper products and supplies as required
- Maintain a basic knowledge of products and beverage offerings
- Maintain cleanliness of the bar at all times throughout each shift, following Westerner Park guidelines for sanitation and housekeeping
- Maintain the ability to work within a team setting alongside fellow Beverage Services associates and other service departments within the Food and Beverage team
- Follow Westerner Park's cash handling procedures, inclusive of being accountable for your assigned till and any variations which may arise
- Follow established procedures relating to product management and inventory
- Follow established procedures and AGLC guidelines relating to the sale of alcoholic beverages
- Comply with Westerner Park policies and procedures
- Arrive to work at your scheduled time and report to your assigned area in a timely manner
- Follow uniform policies and guidelines, and maintain a professional level of personal hygiene
- Perform other duties as required as part of the Beverage Services Team

PHYSICAL DEMANDS

- Ability to stand for long periods of time
- Occasionally lifting up to 20 pounds

CORE COMPETENCIES

- Results Focused – consistently attentive to detail, having the ability to prioritize the most important results and directing efforts to achieve them
- Teamwork – ability to work cooperatively and productively with fellow associates to accomplish the desired tasks
- Communication – ability to communicate effectively and maintain positive relationships with employees, guests, and clients
- Adaptability – ability to adapt to changes throughout a shift based on event requirements
- Problem-Solving Skills – ability to problem solve and identify solutions that address client and guests' issues and needs

EXPERIENCE and QUALIFICATIONS

- Must be 18 years of age
- Must possess ProServe certification as per AGLC regulations
- Must be willing to work varying and periodically extended hours that are dependent on event requirements
- Previous bartending and/or customer service experience is considered an asset
- Experience in handling cash is an asset
- Ability to follow directions and work well under pressure in a fast paced environment
- Possess good interpersonal skills and have the ability to work both, independently and/or within a team of associates

AFFILIATIONS

Member of Westerner Employee Association

RATE:

\$15.00 / hour

TO APPLY:

Please email your cover letter and resume to Human Resources with your name and the name of the position that you are applying for in the subject line to HR@westernerpark.ca

This job description is not intended to be all inclusive and Personnel may perform other related duties as requested to meet the ongoing needs of the organization.

We thank all those who apply. Only those selected for further consideration will be contacted. This position will remain posted until successful applicants are found.