

The Ticket Taker is a key member of the Westerner Park Events Team. Under the direction of the Events Supervisor(s), the Ticket Taker is one of the first faces welcoming our Guest to events. They will be responsible for ensuring that all patrons coming into to paid events have a valid ticket scanned and for processing patrons through in an efficient and service focused manner.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The Ticket taker is responsible for:

- Greet patrons upon entrance to the venue
- Check tickets and provide guidance to seats
- Ensure patrons whose ticket has been scanned and are leaving during the event are stamped for reentry.
- Confirm that the ticket holder and the designation of the ticket presented match before entry
- Ensuring that all patrons over the age of three each have a valid ticket before entry
- Have knowledge of/show patrons where to find exits, concession stands, and bathrooms
- Distribute programs or event schedules
- Provide assistance to patrons with special needs
- Help patrons down stairs or onto ramps

Other duties include:

- Monitor for outside food and beverages entering the concourse area
- Provide break relief for Ushers at events

QUALIFICATION REQUIREMENTS

- High importance in ability to communicate well and establish good public relations with guests
- Customer service experience
- Comfortable and able to stand and/or walk for 2-4 hours at a time
- Available to work various shifts over a 7 day week. This will include days, weekends and/or evenings based on event needs

AFFILIATIONS Westerner Employee Association

TO APPLY Please email Resume; Attention to Manager of Event Sales and Production Manager with the name of the position you are applying for in the subject line to askus@westernerpark.ca

This job description is not intended to be all inclusive and Personnel may perform other related duties as requested to meet the ongoing needs of the organization.

Westerner Park supports diversity in all our human resources practices.